

Processing of personal data

FindMyLost

Data Controller: Aena S.M.E., S.A. (A86212420)

Main purpose: Management of the lost property service. Treatment based on the provision of the service requested.

Rights: You can exercise your rights of access, rectification and other rights set out in articles 15 to 22 of REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of April 27, 2016 regarding the protection of natural persons relating to the protection of natural persons in what concerns the processing of personal data and the free circulation of these data.

Learn more in our [privacy policy](#)

Privacy Policy

In accordance with the Personal Data Protection regulations, specifically, Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, and Organic Law 3/2018, of December 5, on the Protection of Personal Data and guarantee of digital rights, we inform you of the processing of your data:

Who is the Data Controller?

Aena S.M.E., S.A.

Address: C/Peonías, 12. 28042, Madrid.

Company Tax No.: A86212420

Commercial Register of Madrid, Volume 28.806, Page 211, Section 8, Sheet M-518648.

Contact details of the Data Protection Officer: dpd@aena.es

What data are we going to process?

The following are the personal data that we will process:

- Identification and contact information: Name and last name, email.
- Lost property

Why do we process your data? With what legitimacy do we treat them?

Any personal data that you may provide us with or that may be collected in this form will be processed for the **Main Purpose**: Management of the lost property service. Treatment based on the provision of the service requested.

Due to the function of this application, it is indicated that data from minors under fourteen (14) years of age will not be collected.

How long will your data be kept?

Your data will be kept for the time necessary to fulfill the intended purposes or until the exclusion or deletion of your data.

Likewise, you may request the deletion of your data at any time.

Without prejudice to the above, your data will be kept duly blocked, as long as responsibilities may arise from the execution of our contractual or pre-contractual agreement, as well as for compliance with other legal obligations under the responsibility of Aena.

In this regard, Aena guarantees that it will not process such data unless it is necessary for the formulation, exercise or defense of claims or when it is required to provide the same to the Public Administration, Judges and Courts during the period of prescription of your rights or legal obligations.

To whom is your data disclosed?

Aena may disclose your data to third parties to whom it is obliged to transmit information, such as public authorities, in order to comply with the requirements of said authorities and the applicable regulations, where applicable.

No further communications are anticipated. Nor is there any provision for International Data Transfers.

What do we mean by creating business profiles based on your interests, as well as being subject to automated decisions about the profile created?

Aena does not foresee the processing of your data for the creation of profiles.

Which security measures are guaranteed for your data?

Aena SME, S.A., as data controller, will adopt the technical and organizational measures necessary to guarantee the security of the personal data you provide to us, avoiding its alteration, loss or unauthorized processing.

How can you exercise your data protection rights?

Any interested party has the right to obtain confirmation about the existence, or not, of the processing of their personal data. Likewise, the General Data Protection Regulation stipulates as the rights of the interested party:

- Access their data
- Request rectification or deletion of their data
- Request the limitation of the processing of their data
- The portability of their data
- To oppose the processing of their data.
- Not be subject to automated decisions, including profiling

The interested party has the right to withdraw consent to commercial communications at any time. To do this, please send an email to rgpd-derechos-comercial@aena.es so that we can proceed to register your withdrawal of consent.

El interesado tiene derecho a retirar el consentimiento de las comunicaciones comerciales en cualquier momento. Para ello, remita un correo electrónico a rgpd-derechos-comercial@aena.es para que procedamos a registrar su retirada de consentimiento.

To exercise the rights granted, the interested party may contact us through the following email address: ocpd@aena.es or by writing to Calle Peonías 12, 28042, Madrid, as well as through the Portal of procedures and claims (<https://tramitesyreclamaciones.aena.es>).

For any questions related to Data Protection, you can contact our Data Protection Officer by email: dpd@aena.es.

Likewise, you have the right to file a claim with the Spanish Data Protection Agency (AEPD – www.aepd.es)

Modification of this Privacy Policy

Aena SME, S.A reserves the right to modify its privacy policy, so it is recommended that it be periodically reviewed by the user.

Last modified: 15/04/2024